

Most Improved Agencies and Subcomponents

Large Agencies

Rank	Agency	2009	2007	% Change
26	Small Business Administration	56.5	43.4	30.10
20	Office of Personnel Management	62.7	54.9	14.30
28	Department of Homeland Security	56.2	49.8	12.90
27	Department of Education	56.4	52.1	8.20
12	Department of Veterans Affairs	66.0	61.9	6.60
2	Government Accountability Office	76.6	72.1	6.20
1	Nuclear Regulatory Commission	80.7	76.2	5.90
10	Department of Commerce	66.5	63.5	4.70
14	Department of the Navy	63.7	61.1	4.30
6	Environmental Protection Agency	68.2	65.5	4.20
19	Department of Energy	63.0	60.9	3.40
22	Department of the Interior	61.1	59.1	3.40
3	National Aeronautics and Space Administration	71.7	69.7	2.80
8	General Services Administration	67.5	65.7	2.70
18	Department of Labor	63.2	61.9	2.10
29	National Archives and Records Administration	56.0	54.9	2.00
5	Department of State	69.1	67.9	1.80
21	Department of Health and Human Services	62.3	61.3	1.70
24	Department of Housing and Urban Development	58.0	57.2	1.50
15	Department of Defense	63.6	62.9	1.10
17	Department of the Treasury	63.3	62.7	0.90
25	Equal Employment Opportunity Commission	57.6	57.1	0.90
9	Social Security Administration	67.0	66.5	0.80
4	Intelligence Community	70.9		0.00
	Federal Deposit Insurance Corporation		59.5	0.00
15	Department of the Air Force	63.6	63.8	-0.20
13	Department of the Army	64.5	64.8	-0.50
7	Department of Justice	68.0	69.0	-1.40
30	Department of Transportation	52.2	52.9	-1.40
23	Department of Agriculture	60.6	61.6	-1.70
11	Securities and Exchange Commission	66.2	71.9	-7.90