

Overall Index Scores for Employee Satisfaction and Commitment

The overall index score measures the performance of agencies and agency subcomponents related to employee satisfaction and commitment.

Agency Subcomponents

Rank	Agency	2009	2007	% Change
1	Environment and Natural Resources Division (DOJ)	83.5	80.0	4.40
2	Office of the Inspector General (OPM)	81.3	77.1	5.50
3	Civil Division (DOJ)	81.1	74.7	8.50
4	Bureau of the Public Debt (Treasury)	78.7	71.8	9.60
4	Lyndon B. Johnson Space Center (NASA)	78.7	77.8	1.20
6	Executive Office of U.S. Attorneys and U.S. Attorneys (DOJ)	78.2	73.8	6.00
7	Alcohol and Tobacco Tax and Trade Bureau (Treasury)	77.9	75.3	3.40
8	Region 9 - San Francisco (EPA)	77.8	79.7	-2.40
9	Tax Division (DOJ)	77.2	70.6	9.30
10	Region 3 - Philadelphia (EPA)	76.5	67.6	13.20
11	Antitrust Division (DOJ)	76.3	73.7	3.50
12	Region 1 - Boston (EPA)	76.1	72.8	4.50
13	Office of the Inspector General (Interior)	75.9	57.5	32.00
14	Office of the Inspector General for Tax Administration (Treasury)	75.8	72.8	4.10
15	George C. Marshall Space Flight Center (NASA)	75.7	74.9	1.00
16	Office of the Comptroller of the Currency (Treasury)	75.2	79.4	-5.20
16	Strategic Human Resources Policy (OPM)	75.2	70.6	6.50
18	Goddard Space Flight Center (NASA)	74.5	67.1	11.00
19	National Institute of Standards and Technology (Commerce)	74.1	71.7	3.30
20	Region 6 - Dallas (EPA)	74.0	68.9	7.40
20	Bureau of Alcohol, Tobacco, Firearms, and Explosives (DOJ)	74.0	74.0	0.00
22	Federal Bureau of Investigation (DOJ)	73.7	71.4	3.20
23	All Other Components (EPA)	73.6		0.00
24	Region 10 - Seattle (EPA)	73.3	77.2	-5.00
25	U.S. Army National Guard Units (Army)	72.2	74.5	-3.10
26	John C. Stennis Space Center (NASA)	72.0	75.1	-4.10
27	National Cemetery Administration (VA)	71.9	73.4	-2.10
28	Region 2 - New York (EPA)	71.8	67.6	6.10
29	U.S. Coast Guard (DHS)	70.9	68.6	3.40
30	Dryden Flight Research Center (NASA)	70.7	68.7	2.80
31	Space and Naval Warfare Systems Command (Navy)	70.6	64.0	10.40
32	U.S. Army Acquisition Support Center (Army)	70.5	70.9	-0.60
33	Federal Highway Administration (DOT)	70.4	71.9	-2.10
34	Office of Air and Radiation (EPA)	70.2	61.0	15.10
35	National Oceanic and Atmospheric Administration (Commerce)	69.8	67.8	2.90
36	Langley Research Center (NASA)	69.6	64.0	8.70
37	National Agricultural Statistics Service (USDA)	69.5	70.6	-1.60
37	Federal Law Enforcement Training Center (DHS)	69.5	68.0	2.30
39	John F. Kennedy Space Center (NASA)	69.4	78.3	-11.40
39	Office of Thrift Supervision (Treasury)	69.4	53.4	30.00
41	Drug Enforcement Administration (DOJ)	69.3	73.4	-5.50
42	U.S. Military Entrance Processing Command (Army)	69.2		0.00
42	Public Buildings Service (GSA)	69.2	69.5	-0.50
44	All Other Components (GSA)	69.0	68.0	1.50
44	Bonneville Power Administration (DOE)	69.0	68.7	0.40
44	Office of Inspector General (Treasury)	69.0	84.4	-18.30
47	Combined Research, Education, Economic Services (USDA)	68.8	67.3	2.20

48	Financial Management Service (Treasury)	68.4	64.8	5.50
49	Marketing and Regulatory Programs (USDA)	68.1		0.00
50	Air National Guard Units (Air Force)	68.0	67.7	0.40
51	U.S. Atlantic Fleet, Commander In Chief (Navy)	67.9	59.8	13.60
51	U.S. Marshals Service (DOJ)	67.9	65.6	3.50
53	Region 5 - Chicago (EPA)	67.4	67.1	0.40
54	Office of Administration and Resources Management (EPA)	67.3	65.9	2.10
54	Departmental Offices (Treasury)	67.3	68.8	-2.20
56	Office of Solid Waste and Emergency Response (EPA)	67.2	60.7	10.70
56	Power Marketing Administrations - Southeastern, Southwestern and Western Areas (DOE)	67.2	69.7	-3.60
56	John Glenn Research Center at Lewis Field (NASA)	67.2	65.0	3.40
59	Office for Prevention, Pesticides and Toxic Substances (EPA)	67.0	66.9	0.10
60	Bureau of Citizenship and Immigration Services (DHS)	66.9	59.5	12.40
61	Natural Resources Conservation Service (USDA)	66.7	67.8	-1.60
61	U.S. Fish and Wildlife Service (Interior)	66.7	64.1	4.00
61	Region 8 - Denver (EPA)	66.7	64.1	4.10
61	Region 7 - Kansas City (EPA)	66.7	62.2	7.20
65	Criminal Division (DOJ)	66.6	61.6	8.20
66	Air Combat Command (Air Force)	66.5	63.1	5.30
66	Air Education and Training Command (Air Force)	66.5	65.5	1.50
68	Veterans Benefits Administration (VA)	66.4	62.5	6.20
69	Naval Education and Training Command (Navy)	66.3	62.0	7.00
69	Office of Inspector General (ED)	66.3	62.5	6.10
69	Bureau of Labor Statistics (DOL)	66.3	64.7	2.50
72	National Institutes of Health (HHS)	66.1	65.6	0.80
72	Veterans Health Administration (VA)	66.1	61.9	6.80
72	Pacific Air Forces (Air Force)	66.1	66.8	-1.10
75	Naval Sea Systems Command (Navy)	66.0	62.9	4.90
75	Office of Enforcement Compliance Assurance (EPA)	66.0	63.1	4.70
77	All Other Components (Army)	65.8	67.2	-2.10
77	Civil Rights Division (DOJ)	65.8	60.0	9.60
77	Agricultural Research Service (USDA)	65.8	60.8	8.30
80	Naval Air Systems Command (Navy)	65.7	61.9	6.10
80	Office of the Administrator (EPA)	65.7	64.5	1.90
80	U.S. Army Training and Doctrine Command (Army)	65.7	64.7	1.60
80	Bureau of the Census (Commerce)	65.7	63.6	3.40
84	All Other Components (Air Force)	65.6	65.7	-0.20
84	Department of the Army	65.6		0.00
86	Office of Naval Research (Navy)	65.5	68.4	-4.20
86	All Other Components (DOJ)	65.5	58.3	12.30
86	Food and Drug Administration (HHS)	65.5	64.5	1.60
86	Human Capital Leadership and Merit System Accountability (OPM)	65.5	60.1	9.00
90	U.S. Army Corps of Engineers (Army)	65.4	63.3	3.30
91	Office of Inspector General (VA)	65.3		0.00
91	Employee Benefits Security Administration (DOL)	65.3	63.9	2.20
93	U.S. Army Intelligence and Security Command (Army)	65.2	64.2	1.60
93	U.S. Army Materiel Command (Army)	65.2	67.2	-2.90
95	Office of the Chief Financial Officer (GSA)	65.1	65.9	-1.20
95	Military Sealift Command (Navy)	65.1	59.4	9.50
97	U.S. Army Forces Command (Army)	65.0	68.0	-4.40
98	U.S. Army Accessions Command (Army)	64.7	68.0	-4.90
98	Office of the Inspector General (DOJ)	64.7	59.5	8.70
98	All Other Components (Navy)	64.7	63.5	1.90
101	All Other Components (DOL)	64.6	60.9	6.10

101	U.S. Army Test and Evaluation Command (Army)	64.6	64.2	0.70
103	Human Resources Products and Services (OPM)	64.4	60.6	6.30
103	Air Mobility Command (Air Force)	64.4	69.0	-6.70
105	Patent and Trademark Office (Commerce)	64.3	57.2	12.50
105	Region 4 - Atlanta (EPA)	64.3	64.8	-0.80
107	Justice Management Division (DOJ)	64.2	58.6	9.50
108	U.S. Geological Survey (Interior)	64.1	61.1	4.80
108	Federal Acquisition Service (FAS)	64.1		0.00
108	Employment Standards Administration (DOL)	64.1	59.1	8.50
111	Mineral Management Service (Interior)	63.8	63.2	1.00
111	Food Safety and Inspection Service (USDA)	63.8	60.5	5.40
113	Office of Water (EPA)	63.7	62.0	2.70
113	U.S. Air Forces, Europe (Air Force)	63.7	62.8	1.50
115	Department of Defense Education Activity (DOD)	63.6	60.7	4.80
115	U.S. Army Medical Command (Army)	63.6	60.4	5.30
117	Administration for Children and Families (HHS)	63.5	56.6	12.20
118	Field Locations (DOE)	63.4	61.0	4.00
119	All Other Components (DOT)	63.3	61.9	2.20
120	U.S. Army Reserve Command (Army)	63.1	60.6	4.20
120	Defense Commissary Agency (DOD)	63.1	61.5	2.60
120	Agency for Healthcare Research and Quality (HHS)	63.1	57.4	10.00
120	Ames Research Center (NASA)	63.1	64.1	-1.60
124	U.S. Trustees Program (DOJ)	63.0	64.6	-2.40
125	Defense Logistics Agency (DOD)	62.9	62.1	1.20
125	Executive Office for Immigration Review (DOJ)	62.9	61.8	1.80
127	Defense Information Systems Agency (DOD)	62.6	58.0	8.00
127	Defense Finance and Accounting Service (DOD)	62.6	60.7	3.20
127	Internal Revenue Service (Treasury)	62.6	62.0	1.00
130	Office of Surface Mining, Reclamation and Enforcement (Interior)	62.4	61.9	0.90
131	Headquarters (NASA)	62.1	57.6	7.70
131	Farm Service Agency (USDA)	62.1	59.4	4.50
131	Administration On Aging (HHS)	62.1	56.4	10.10
134	Office of the Secretary of Defense	62.0	64.3	-3.60
134	All Other Components (USDA)	62.0	59.2	0.00
134	Office of Research and Development (EPA)	62.0	61.9	0.20
137	Naval Medical Command (Navy)	61.9	62.9	-1.70
137	Deputy Assistant Secretary for Information and Technology (VA)	61.9		0.00
139	Naval Facilities Engineering Command (Navy)	61.6	56.1	9.90
139	U.S. Air Force Materiel Command (Air Force)	61.6	61.4	0.30
139	Marine Corps (Navy)	61.6	63.3	-2.70
139	OGC, OIG, CFO, Offices of International Affairs and Environmental Information (EPA)	61.6	57.4	7.30
143	Field Operating Agencies of the Army Staff Resourced Through OA-22 (Army)	61.5	67.0	-8.20
143	Centers for Disease Control and Prevention (HHS)	61.5	54.0	13.80
143	Office of the Chief Financial Officer (OPM)	61.5	56.8	8.20
146	Office of the Assistant Secretary for Administration and Management (DOL)	61.4	58.1	5.70
147	Office of the Secretary of Health and Human Services (HHS)	61.3	63.6	-3.70
147	Office of the Under Secretary for Science and Technology (DHS)	61.3	32.6	88.00
149	Headquarters, Air Force Reserve (Air Force)	61.2	62.1	-1.40
150	Bureau of Land Management (Interior)	61.0	58.4	4.50
151	Substance Abuse and Mental Health Services Administration (HHS)	60.9	41.9	45.40
151	Indian Health Service (HHS)	60.9	63.2	-3.60
151	Federal Investigative Service (OPM)	60.9	46.6	30.70

154	All Other Components (VA)	60.8	61.9	0.00
155	U.S. Pacific Fleet, Commander In Chief (Navy)	60.7	59.3	2.40
156	Naval Supply Systems Command (Navy)	60.6	54.4	11.40
157	Office of the Inspector General (USDA)	60.5	63.6	-4.80
158	All Other Components (ED)	60.4	53.4	13.10
159	Foreign Agricultural Service (USDA)	59.9	63.5	-5.70
160	National Park Service (Interior)	59.8	58.2	2.70
160	Headquarters Program Offices (DOE)	59.8	55.2	8.30
162	Washington Headquarters Services (DOD)	59.7	57.3	4.30
162	Management Services (OPM)	59.7	51.5	15.90
164	Bureau of Prisons/Federal Prison System (DOJ)	59.6	65.2	-8.50
164	Secret Service (DHS)	59.6	65.4	-8.90
166	Space Command (Air Force)	59.5	62.6	-5.00
166	Rural Housing Service (USDA)	59.5	60.1	-1.00
168	National Nuclear Security Administration Field Sites (DOE)	59.4	55.3	7.40
169	Office for Civil Rights (ED)	59.3	52.3	13.40
170	Commander, Navy Installations (Navy)	59.2	56.4	5.00
171	Occupational Safety and Health Administration (DOL)	59.1	63.8	-7.30
171	Assistant for Administration, Under Secretary of the Navy (Navy)	59.1	67.8	-12.90
173	National Nuclear Security Administration Headquarters Offices (DOE)	59.0	56.8	3.80
174	Bureau of Reclamation (Interior)	58.8	58.4	0.70
174	Departmental Administration (USDA)	58.8	46.5	26.50
176	Office of the Inspector General (DHS)	58.7	63.5	-7.50
177	Headquarters Staff Offices (DOE)	58.6	53.7	9.20
178	Bureau of Customs and Border Protection (DHS)	58.2	53.2	9.30
178	U.S. Army Contracting Agency (Army)	58.2	59.8	-2.70
178	Food and Nutrition Service (USDA)	58.2	57.8	0.60
181	Immediate Office of the Chief of Naval Operations	58.1	61.9	-6.10
182	Executive Staff Offices (OPM)	58.0	75.9	-23.60
183	All Other Components (DOD)	57.9	62.3	-7.00
184	Office of the Chief Financial Officer (ED)	57.7	57.0	1.20
185	Health Resources and Services Administration (HHS)	57.6	53.6	7.40
186	All Other Components (Commerce)	57.4	59.6	-3.70
187	U.S. Army Installation Management Agency (Army)	57.3	58.9	-2.80
188	Headquarters Air Intelligence Agency (Air Force)	57.2	61.8	-7.50
189	Bureau of Indian Affairs (Interior)	57.0	56.3	1.20
190	U.S. Army Netcom/9th Army Signal Command (Army)	56.8	56.2	1.00
191	U.S. Air Force Academy (Air Force)	56.6	62.7	-9.80
192	International Trade Administration (Commerce)	56.2	52.7	6.60
193	Office of Elementary and Secondary Education (ED)	56.1		0.00
194	Office of Special Trustee (Interior)	55.8	47.2	18.10
195	Risk Management Agency (USDA)	55.5	50.9	9.00
196	Office of the Chief Financial Officer (USDA)	55.4	54.8	1.10
197	Office of Justice Programs (DOJ)	54.6	57.2	-4.60
198	Bureau of Engraving and Printing (Treasury)	54.5	59.3	-8.10
198	Bureau of Immigration and Customs Enforcement (DHS)	54.5	46.7	16.70
200	Office of Special Education and Rehabilitative Services (ED)	54.3	50.3	8.00
201	U.S. Mint (Treasury)	54.1	51.8	4.40
202	Centers for Medicare and Medicaid Services (HHS)	54.0	55.1	-2.00
202	Employment and Training Administration (DOL)	54.0	56.6	-4.70
202	Defense Contract Audit Agency (DOD)	54.0	61.1	-11.50
205	Office of the Solicitor (Interior)	53.5	44.5	20.10
206	Forest Service (USDA)	53.3	59.9	-11.00
207	Office of the Secretary of the Interior (Interior)	53.2	52.0	2.30
208	All Other Components (DHS)	52.3		0.00

209	Federal Student Aid (ED)	51.5	48.3	6.60
210	Federal Emergency Management Agency (DHS)	51.1	47.5	7.50
211	Defense Contract Management Agency (DOD)	50.9	49.8	2.20
212	Financial Crimes Enforcement Network (Treasury)	49.8	51.6	-3.60
213	Transportation Security Administration (DHS)	49.7	40.6	22.50
214	Federal Aviation Administration (DOT)	49.4	50.3	-1.70
215	National Drug Intelligence Center (DOJ)	49.1	57.8	-15.00
216	Office of Postsecondary Education (ED)	39.3	38.0	3.40