

# Overall Index Scores for Employee Satisfaction and Commitment

The overall index score measures the performance of agencies and agency subcomponents related to employee satisfaction and commitment.

## Agency Subcomponents

Rank	Agency	2009	2007	% Change
1	<a href="#">Environment and Natural Resources Division (DOJ)</a>	83.5	80.0	4.40
2	<a href="#">Office of the Inspector General (OPM)</a>	81.3	77.1	5.50
3	<a href="#">Civil Division (DOJ)</a>	81.1	74.7	8.50
4	<a href="#">Bureau of the Public Debt (Treasury)</a>	78.7	71.8	9.60
4	<a href="#">Lyndon B. Johnson Space Center (NASA)</a>	78.7	77.8	1.20
6	<a href="#">Executive Office of U.S. Attorneys and U.S. Attorneys (DOJ)</a>	78.2	73.8	6.00
7	<a href="#">Alcohol and Tobacco Tax and Trade Bureau (Treasury)</a>	77.9	75.3	3.40
8	<a href="#">Region 9 - San Francisco (EPA)</a>	77.8	79.7	-2.40
9	<a href="#">Tax Division (DOJ)</a>	77.2	70.6	9.30
10	<a href="#">Region 3 - Philadelphia (EPA)</a>	76.5	67.6	13.20
11	<a href="#">Antitrust Division (DOJ)</a>	76.3	73.7	3.50
12	<a href="#">Region 1 - Boston (EPA)</a>	76.1	72.8	4.50
13	<a href="#">Office of the Inspector General (Interior)</a>	75.9	57.5	32.00
14	<a href="#">Office of the Inspector General for Tax Administration (Treasury)</a>	75.8	72.8	4.10
15	<a href="#">George C. Marshall Space Flight Center (NASA)</a>	75.7	74.9	1.00
16	<a href="#">Office of the Comptroller of the Currency (Treasury)</a>	75.2	79.4	-5.20
16	<a href="#">Strategic Human Resources Policy (OPM)</a>	75.2	70.6	6.50
18	<a href="#">Goddard Space Flight Center (NASA)</a>	74.5	67.1	11.00
19	<a href="#">National Institute of Standards and Technology (Commerce)</a>	74.1	71.7	3.30
20	<a href="#">Region 6 - Dallas (EPA)</a>	74.0	68.9	7.40
20	<a href="#">Bureau of Alcohol, Tobacco, Firearms, and Explosives (DOJ)</a>	74.0	74.0	0.00
22	<a href="#">Federal Bureau of Investigation (DOJ)</a>	73.7	71.4	3.20
23	<a href="#">All Other Components (EPA)</a>	73.6		0.00
24	<a href="#">Region 10 - Seattle (EPA)</a>	73.3	77.2	-5.00
25	<a href="#">U.S. Army National Guard Units (Army)</a>	72.2	74.5	-3.10
26	<a href="#">John C. Stennis Space Center (NASA)</a>	72.0	75.1	-4.10
27	<a href="#">National Cemetery Administration (VA)</a>	71.9	73.4	-2.10
28	<a href="#">Region 2 - New York (EPA)</a>	71.8	67.6	6.10
29	<a href="#">U.S. Coast Guard (DHS)</a>	70.9	68.6	3.40
30	<a href="#">Dryden Flight Research Center (NASA)</a>	70.7	68.7	2.80
31	<a href="#">Space and Naval Warfare Systems Command (Navy)</a>	70.6	64.0	10.40
32	<a href="#">U.S. Army Acquisition Support Center (Army)</a>	70.5	70.9	-0.60
33	<a href="#">Federal Highway Administration (DOT)</a>	70.4	71.9	-2.10
34	<a href="#">Office of Air and Radiation (EPA)</a>	70.2	61.0	15.10
35	<a href="#">National Oceanic and Atmospheric Administration (Commerce)</a>	69.8	67.8	2.90
36	<a href="#">Langley Research Center (NASA)</a>	69.6	64.0	8.70
37	<a href="#">National Agricultural Statistics Service (USDA)</a>	69.5	70.6	-1.60
37	<a href="#">Federal Law Enforcement Training Center (DHS)</a>	69.5	68.0	2.30
39	<a href="#">John F. Kennedy Space Center (NASA)</a>	69.4	78.3	-11.40
39	<a href="#">Office of Thrift Supervision (Treasury)</a>	69.4	53.4	30.00
41	<a href="#">Drug Enforcement Administration (DOJ)</a>	69.3	73.4	-5.50
42	<a href="#">U.S. Military Entrance Processing Command (Army)</a>	69.2		0.00
42	<a href="#">Public Buildings Service (GSA)</a>	69.2	69.5	-0.50
44	<a href="#">All Other Components (GSA)</a>	69.0	68.0	1.50
44	<a href="#">Bonneville Power Administration (DOE)</a>	69.0	68.7	0.40
44	<a href="#">Office of Inspector General (Treasury)</a>	69.0	84.4	-18.30
47	<a href="#">Combined Research, Education, Economic Services (USDA)</a>	68.8	67.3	2.20

48	<a href="#">Financial Management Service (Treasury)</a>	68.4	64.8	5.50
49	<a href="#">Marketing and Regulatory Programs (USDA)</a>	68.1		0.00
50	<a href="#">Air National Guard Units (Air Force)</a>	68.0	67.7	0.40
51	<a href="#">U.S. Atlantic Fleet, Commander In Chief (Navy)</a>	67.9	59.8	13.60
51	<a href="#">U.S. Marshals Service (DOJ)</a>	67.9	65.6	3.50
53	<a href="#">Region 5 - Chicago (EPA)</a>	67.4	67.1	0.40
54	<a href="#">Office of Administration and Resources Management (EPA)</a>	67.3	65.9	2.10
54	<a href="#">Departmental Offices (Treasury)</a>	67.3	68.8	-2.20
56	<a href="#">Office of Solid Waste and Emergency Response (EPA)</a>	67.2	60.7	10.70
56	<a href="#">Power Marketing Administrations - Southeastern, Southwestern and Western Areas (DOE)</a>	67.2	69.7	-3.60
56	<a href="#">John Glenn Research Center at Lewis Field (NASA)</a>	67.2	65.0	3.40
59	<a href="#">Office for Prevention, Pesticides and Toxic Substances (EPA)</a>	67.0	66.9	0.10
60	<a href="#">Bureau of Citizenship and Immigration Services (DHS)</a>	66.9	59.5	12.40
61	<a href="#">Natural Resources Conservation Service (USDA)</a>	66.7	67.8	-1.60
61	<a href="#">U.S. Fish and Wildlife Service (Interior)</a>	66.7	64.1	4.00
61	<a href="#">Region 8 - Denver (EPA)</a>	66.7	64.1	4.10
61	<a href="#">Region 7 - Kansas City (EPA)</a>	66.7	62.2	7.20
65	<a href="#">Criminal Division (DOJ)</a>	66.6	61.6	8.20
66	<a href="#">Air Combat Command (Air Force)</a>	66.5	63.1	5.30
66	<a href="#">Air Education and Training Command (Air Force)</a>	66.5	65.5	1.50
68	<a href="#">Veterans Benefits Administration (VA)</a>	66.4	62.5	6.20
69	<a href="#">Naval Education and Training Command (Navy)</a>	66.3	62.0	7.00
69	<a href="#">Office of Inspector General (ED)</a>	66.3	62.5	6.10
69	<a href="#">Bureau of Labor Statistics (DOL)</a>	66.3	64.7	2.50
72	<a href="#">National Institutes of Health (HHS)</a>	66.1	65.6	0.80
72	<a href="#">Veterans Health Administration (VA)</a>	66.1	61.9	6.80
72	<a href="#">Pacific Air Forces (Air Force)</a>	66.1	66.8	-1.10
75	<a href="#">Naval Sea Systems Command (Navy)</a>	66.0	62.9	4.90
75	<a href="#">Office of Enforcement Compliance Assurance (EPA)</a>	66.0	63.1	4.70
77	<a href="#">All Other Components (Army)</a>	65.8	67.2	-2.10
77	<a href="#">Civil Rights Division (DOJ)</a>	65.8	60.0	9.60
77	<a href="#">Agricultural Research Service (USDA)</a>	65.8	60.8	8.30
80	<a href="#">Naval Air Systems Command (Navy)</a>	65.7	61.9	6.10
80	<a href="#">Office of the Administrator (EPA)</a>	65.7	64.5	1.90
80	<a href="#">U.S. Army Training and Doctrine Command (Army)</a>	65.7	64.7	1.60
80	<a href="#">Bureau of the Census (Commerce)</a>	65.7	63.6	3.40
84	<a href="#">All Other Components (Air Force)</a>	65.6	65.7	-0.20
84	<a href="#">Department of the Army</a>	65.6		0.00
86	<a href="#">Office of Naval Research (Navy)</a>	65.5	68.4	-4.20
86	<a href="#">All Other Components (DOJ)</a>	65.5	58.3	12.30
86	<a href="#">Food and Drug Administration (HHS)</a>	65.5	64.5	1.60
86	<a href="#">Human Capital Leadership and Merit System Accountability (OPM)</a>	65.5	60.1	9.00
90	<a href="#">U.S. Army Corps of Engineers (Army)</a>	65.4	63.3	3.30
91	<a href="#">Office of Inspector General (VA)</a>	65.3		0.00
91	<a href="#">Employee Benefits Security Administration (DOL)</a>	65.3	63.9	2.20
93	<a href="#">U.S. Army Intelligence and Security Command (Army)</a>	65.2	64.2	1.60
93	<a href="#">U.S. Army Materiel Command (Army)</a>	65.2	67.2	-2.90
95	<a href="#">Office of the Chief Financial Officer (GSA)</a>	65.1	65.9	-1.20
95	<a href="#">Military Sealift Command (Navy)</a>	65.1	59.4	9.50
97	<a href="#">U.S. Army Forces Command (Army)</a>	65.0	68.0	-4.40
98	<a href="#">U.S. Army Accessions Command (Army)</a>	64.7	68.0	-4.90
98	<a href="#">Office of the Inspector General (DOJ)</a>	64.7	59.5	8.70
98	<a href="#">All Other Components (Navy)</a>	64.7	63.5	1.90
101	<a href="#">All Other Components (DOL)</a>	64.6	60.9	6.10

101	<a href="#">U.S. Army Test and Evaluation Command (Army)</a>	64.6	64.2	0.70
103	<a href="#">Human Resources Products and Services (OPM)</a>	64.4	60.6	6.30
103	<a href="#">Air Mobility Command (Air Force)</a>	64.4	69.0	-6.70
105	<a href="#">Patent and Trademark Office (Commerce)</a>	64.3	57.2	12.50
105	<a href="#">Region 4 - Atlanta (EPA)</a>	64.3	64.8	-0.80
107	<a href="#">Justice Management Division (DOJ)</a>	64.2	58.6	9.50
108	<a href="#">U.S. Geological Survey (Interior)</a>	64.1	61.1	4.80
108	<a href="#">Federal Acquisition Service (FAS)</a>	64.1		0.00
108	<a href="#">Employment Standards Administration (DOL)</a>	64.1	59.1	8.50
111	<a href="#">Mineral Management Service (Interior)</a>	63.8	63.2	1.00
111	<a href="#">Food Safety and Inspection Service (USDA)</a>	63.8	60.5	5.40
113	<a href="#">Office of Water (EPA)</a>	63.7	62.0	2.70
113	<a href="#">U.S. Air Forces, Europe (Air Force)</a>	63.7	62.8	1.50
115	<a href="#">Department of Defense Education Activity (DOD)</a>	63.6	60.7	4.80
115	<a href="#">U.S. Army Medical Command (Army)</a>	63.6	60.4	5.30
117	<a href="#">Administration for Children and Families (HHS)</a>	63.5	56.6	12.20
118	<a href="#">Field Locations (DOE)</a>	63.4	61.0	4.00
119	<a href="#">All Other Components (DOT)</a>	63.3	61.9	2.20
120	<a href="#">U.S. Army Reserve Command (Army)</a>	63.1	60.6	4.20
120	<a href="#">Defense Commissary Agency (DOD)</a>	63.1	61.5	2.60
120	<a href="#">Agency for Healthcare Research and Quality (HHS)</a>	63.1	57.4	10.00
120	<a href="#">Ames Research Center (NASA)</a>	63.1	64.1	-1.60
124	<a href="#">U.S. Trustees Program (DOJ)</a>	63.0	64.6	-2.40
125	<a href="#">Defense Logistics Agency (DOD)</a>	62.9	62.1	1.20
125	<a href="#">Executive Office for Immigration Review (DOJ)</a>	62.9	61.8	1.80
127	<a href="#">Defense Information Systems Agency (DOD)</a>	62.6	58.0	8.00
127	<a href="#">Defense Finance and Accounting Service (DOD)</a>	62.6	60.7	3.20
127	<a href="#">Internal Revenue Service (Treasury)</a>	62.6	62.0	1.00
130	<a href="#">Office of Surface Mining, Reclamation and Enforcement (Interior)</a>	62.4	61.9	0.90
131	<a href="#">Headquarters (NASA)</a>	62.1	57.6	7.70
131	<a href="#">Farm Service Agency (USDA)</a>	62.1	59.4	4.50
131	<a href="#">Administration On Aging (HHS)</a>	62.1	56.4	10.10
134	<a href="#">Office of the Secretary of Defense</a>	62.0	64.3	-3.60
134	<a href="#">All Other Components (USDA)</a>	62.0	59.2	0.00
134	<a href="#">Office of Research and Development (EPA)</a>	62.0	61.9	0.20
137	<a href="#">Naval Medical Command (Navy)</a>	61.9	62.9	-1.70
137	<a href="#">Deputy Assistant Secretary for Information and Technology (VA)</a>	61.9		0.00
139	<a href="#">Naval Facilities Engineering Command (Navy)</a>	61.6	56.1	9.90
139	<a href="#">U.S. Air Force Materiel Command (Air Force)</a>	61.6	61.4	0.30
139	<a href="#">Marine Corps (Navy)</a>	61.6	63.3	-2.70
139	<a href="#">OGC, OIG, CFO, Offices of International Affairs and Environmental Information (EPA)</a>	61.6	57.4	7.30
143	<a href="#">Field Operating Agencies of the Army Staff Resourced Through OA-22 (Army)</a>	61.5	67.0	-8.20
143	<a href="#">Centers for Disease Control and Prevention (HHS)</a>	61.5	54.0	13.80
143	<a href="#">Office of the Chief Financial Officer (OPM)</a>	61.5	56.8	8.20
146	<a href="#">Office of the Assistant Secretary for Administration and Management (DOL)</a>	61.4	58.1	5.70
147	<a href="#">Office of the Secretary of Health and Human Services (HHS)</a>	61.3	63.6	-3.70
147	<a href="#">Office of the Under Secretary for Science and Technology (DHS)</a>	61.3	32.6	88.00
149	<a href="#">Headquarters, Air Force Reserve (Air Force)</a>	61.2	62.1	-1.40
150	<a href="#">Bureau of Land Management (Interior)</a>	61.0	58.4	4.50
151	<a href="#">Substance Abuse and Mental Health Services Administration (HHS)</a>	60.9	41.9	45.40
151	<a href="#">Indian Health Service (HHS)</a>	60.9	63.2	-3.60
151	<a href="#">Federal Investigative Service (OPM)</a>	60.9	46.6	30.70

154	<a href="#">All Other Components (VA)</a>	60.8	61.9	0.00
155	<a href="#">U.S. Pacific Fleet, Commander In Chief (Navy)</a>	60.7	59.3	2.40
156	<a href="#">Naval Supply Systems Command (Navy)</a>	60.6	54.4	11.40
157	<a href="#">Office of the Inspector General (USDA)</a>	60.5	63.6	-4.80
158	<a href="#">All Other Components (ED)</a>	60.4	53.4	13.10
159	<a href="#">Foreign Agricultural Service (USDA)</a>	59.9	63.5	-5.70
160	<a href="#">National Park Service (Interior)</a>	59.8	58.2	2.70
160	<a href="#">Headquarters Program Offices (DOE)</a>	59.8	55.2	8.30
162	<a href="#">Washington Headquarters Services (DOD)</a>	59.7	57.3	4.30
162	<a href="#">Management Services (OPM)</a>	59.7	51.5	15.90
164	<a href="#">Bureau of Prisons/Federal Prison System (DOJ)</a>	59.6	65.2	-8.50
164	<a href="#">Secret Service (DHS)</a>	59.6	65.4	-8.90
166	<a href="#">Space Command (Air Force)</a>	59.5	62.6	-5.00
166	<a href="#">Rural Housing Service (USDA)</a>	59.5	60.1	-1.00
168	<a href="#">National Nuclear Security Administration Field Sites (DOE)</a>	59.4	55.3	7.40
169	<a href="#">Office for Civil Rights (ED)</a>	59.3	52.3	13.40
170	<a href="#">Commander, Navy Installations (Navy)</a>	59.2	56.4	5.00
171	<a href="#">Occupational Safety and Health Administration (DOL)</a>	59.1	63.8	-7.30
171	<a href="#">Assistant for Administration, Under Secretary of the Navy (Navy)</a>	59.1	67.8	-12.90
173	<a href="#">National Nuclear Security Administration Headquarters Offices (DOE)</a>	59.0	56.8	3.80
174	<a href="#">Bureau of Reclamation (Interior)</a>	58.8	58.4	0.70
174	<a href="#">Departmental Administration (USDA)</a>	58.8	46.5	26.50
176	<a href="#">Office of the Inspector General (DHS)</a>	58.7	63.5	-7.50
177	<a href="#">Headquarters Staff Offices (DOE)</a>	58.6	53.7	9.20
178	<a href="#">Bureau of Customs and Border Protection (DHS)</a>	58.2	53.2	9.30
178	<a href="#">U.S. Army Contracting Agency (Army)</a>	58.2	59.8	-2.70
178	<a href="#">Food and Nutrition Service (USDA)</a>	58.2	57.8	0.60
181	<a href="#">Immediate Office of the Secretary of the Navy (Navy)</a>	58.1	61.9	-6.10
182	<a href="#">Executive Staff Offices (OPM)</a>	58.0	75.9	-23.60
183	<a href="#">All Other Components (DOD)</a>	57.9	62.3	-7.00
184	<a href="#">Office of the Chief Financial Officer (ED)</a>	57.7	57.0	1.20
185	<a href="#">Health Resources and Services Administration (HHS)</a>	57.6	53.6	7.40
186	<a href="#">All Other Components (Commerce)</a>	57.4	59.6	-3.70
187	<a href="#">U.S. Army Installation Management Agency (Army)</a>	57.3	58.9	-2.80
188	<a href="#">Headquarters Air Intelligence Agency (Air Force)</a>	57.2	61.8	-7.50
189	<a href="#">Bureau of Indian Affairs (Interior)</a>	57.0	56.3	1.20
190	<a href="#">U.S. Army Netcom/9th Army Signal Command (Army)</a>	56.8	56.2	1.00
191	<a href="#">U.S. Air Force Academy (Air Force)</a>	56.6	62.7	-9.80
192	<a href="#">International Trade Administration (Commerce)</a>	56.2	52.7	6.60
193	<a href="#">Office of Elementary and Secondary Education (ED)</a>	56.1		0.00
194	<a href="#">Office of Special Trustee (Interior)</a>	55.8	47.2	18.10
195	<a href="#">Risk Management Agency (USDA)</a>	55.5	50.9	9.00
196	<a href="#">Office of the Chief Financial Officer (USDA)</a>	55.4	54.8	1.10
197	<a href="#">Office of Justice Programs (DOJ)</a>	54.6	57.2	-4.60
198	<a href="#">Bureau of Engraving and Printing (Treasury)</a>	54.5	59.3	-8.10
198	<a href="#">Bureau of Immigration and Customs Enforcement (DHS)</a>	54.5	46.7	16.70
200	<a href="#">Office of Special Education and Rehabilitative Services (ED)</a>	54.3	50.3	8.00
201	<a href="#">U.S. Mint (Treasury)</a>	54.1	51.8	4.40
202	<a href="#">Centers for Medicare and Medicaid Services (HHS)</a>	54.0	55.1	-2.00
202	<a href="#">Employment and Training Administration (DOL)</a>	54.0	56.6	-4.70
202	<a href="#">Defense Contract Audit Agency (DOD)</a>	54.0	61.1	-11.50
205	<a href="#">Office of the Solicitor (Interior)</a>	53.5	44.5	20.10
206	<a href="#">Forest Service (USDA)</a>	53.3	59.9	-11.00
207	<a href="#">Office of the Secretary of the Interior (Interior)</a>	53.2	52.0	2.30
208	<a href="#">All Other Components (DHS)</a>	52.3		0.00

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209	<a href="#">Federal Student Aid (ED)</a>	51.5	48.3	6.60
210	<a href="#">Federal Emergency Management Agency (DHS)</a>	51.1	47.5	7.50
211	<a href="#">Defense Contract Management Agency (DOD)</a>	50.9	49.8	2.20
212	<a href="#">Financial Crimes Enforcement Network (Treasury)</a>	49.8	51.6	-3.60
213	<a href="#">Transportation Security Administration (DHS)</a>	49.7	40.6	22.50
214	<a href="#">Federal Aviation Administration (DOT)</a>	49.4	50.3	-1.70
215	<a href="#">National Drug Intelligence Center (DOJ)</a>	49.1	57.8	-15.00
216	<a href="#">Office of Postsecondary Education (ED)</a>	39.3	38.0	3.40